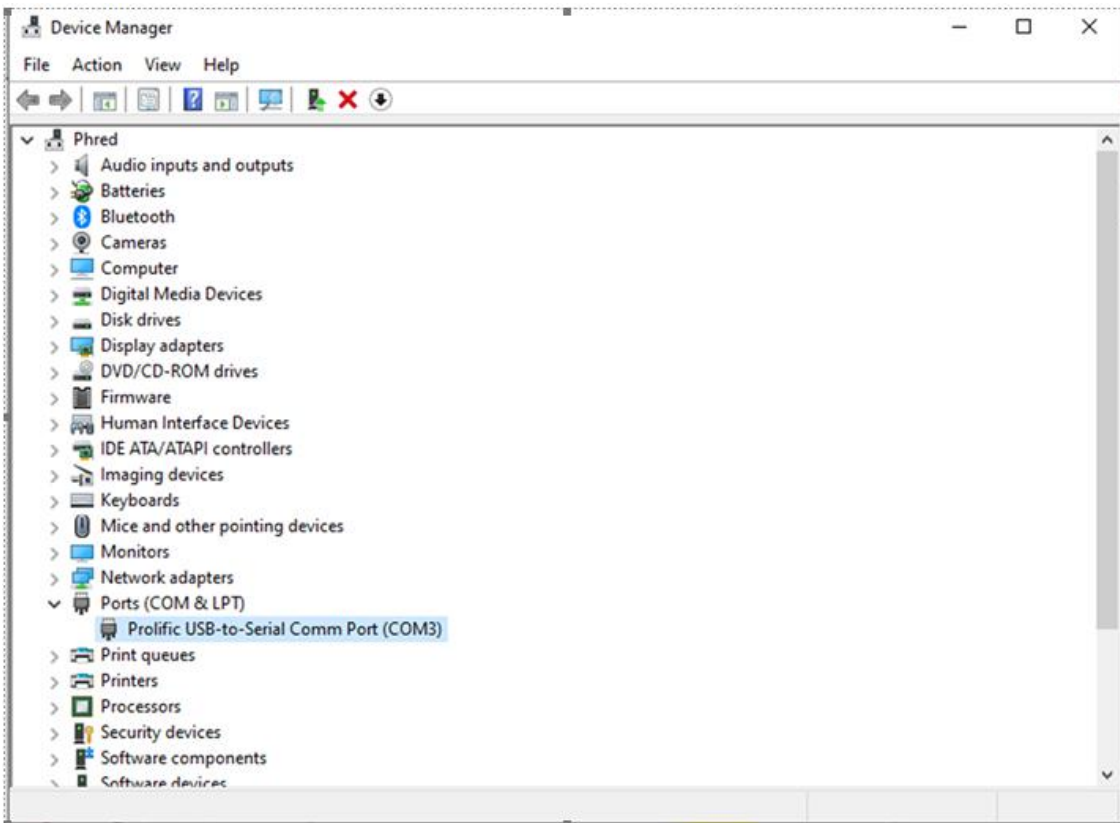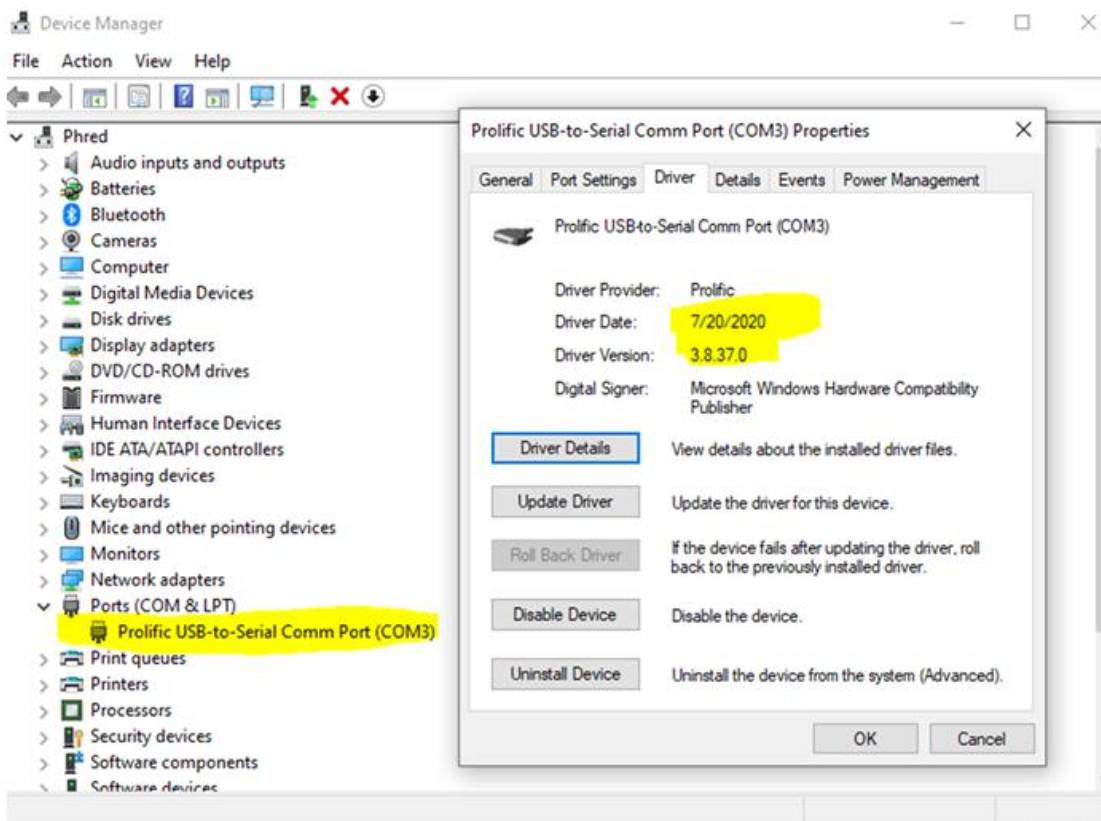**If Bluetooth is enabled on the radio, the radio will not communicate with the PC using the cable.**

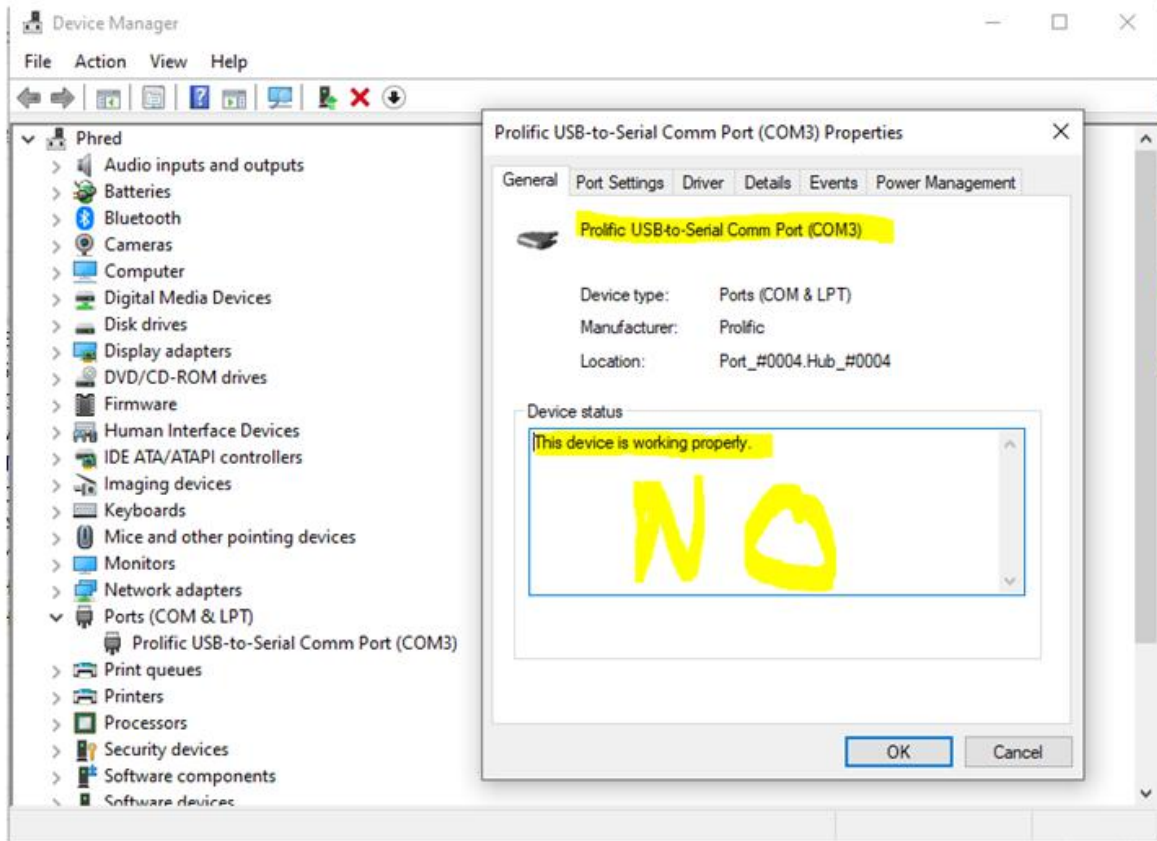Plug Programming Cable into the computer
Open Device Manager

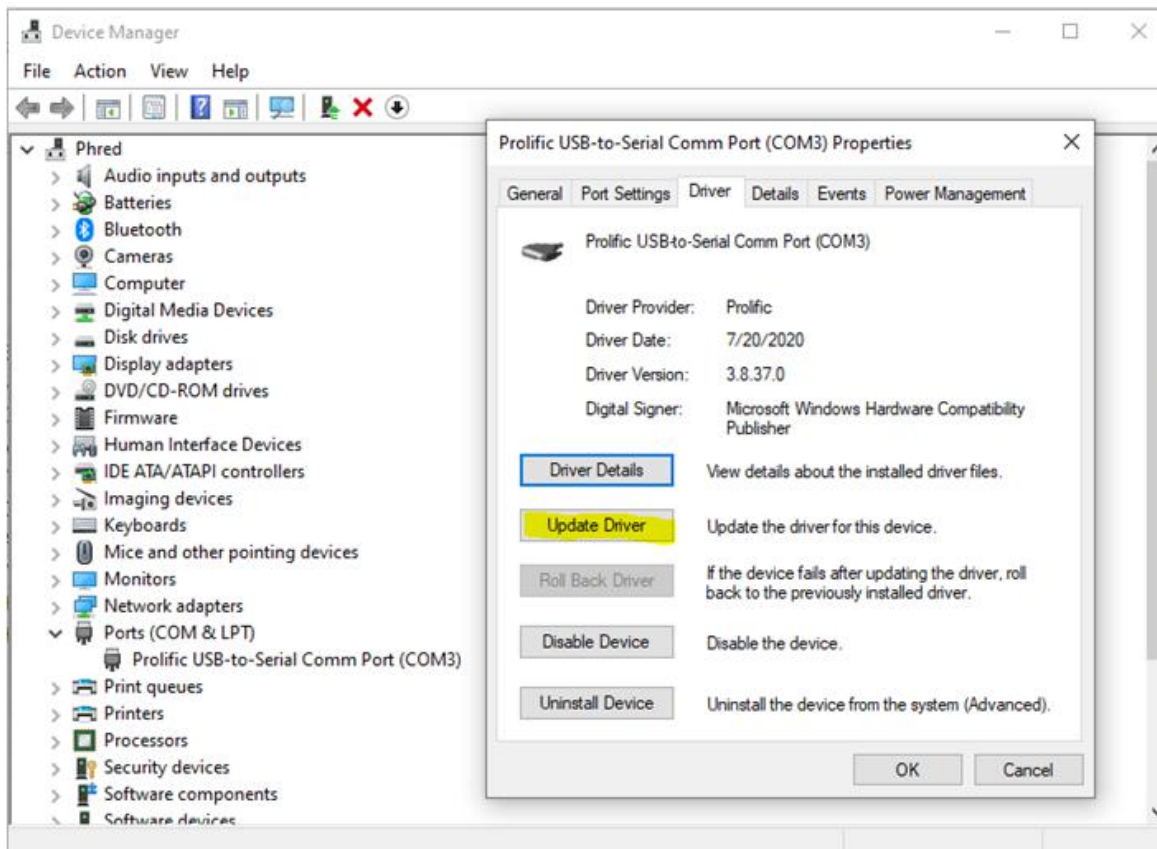If the cable is identified as a Prolific USB-to-Serial Comm Port., Windows will load this driver:
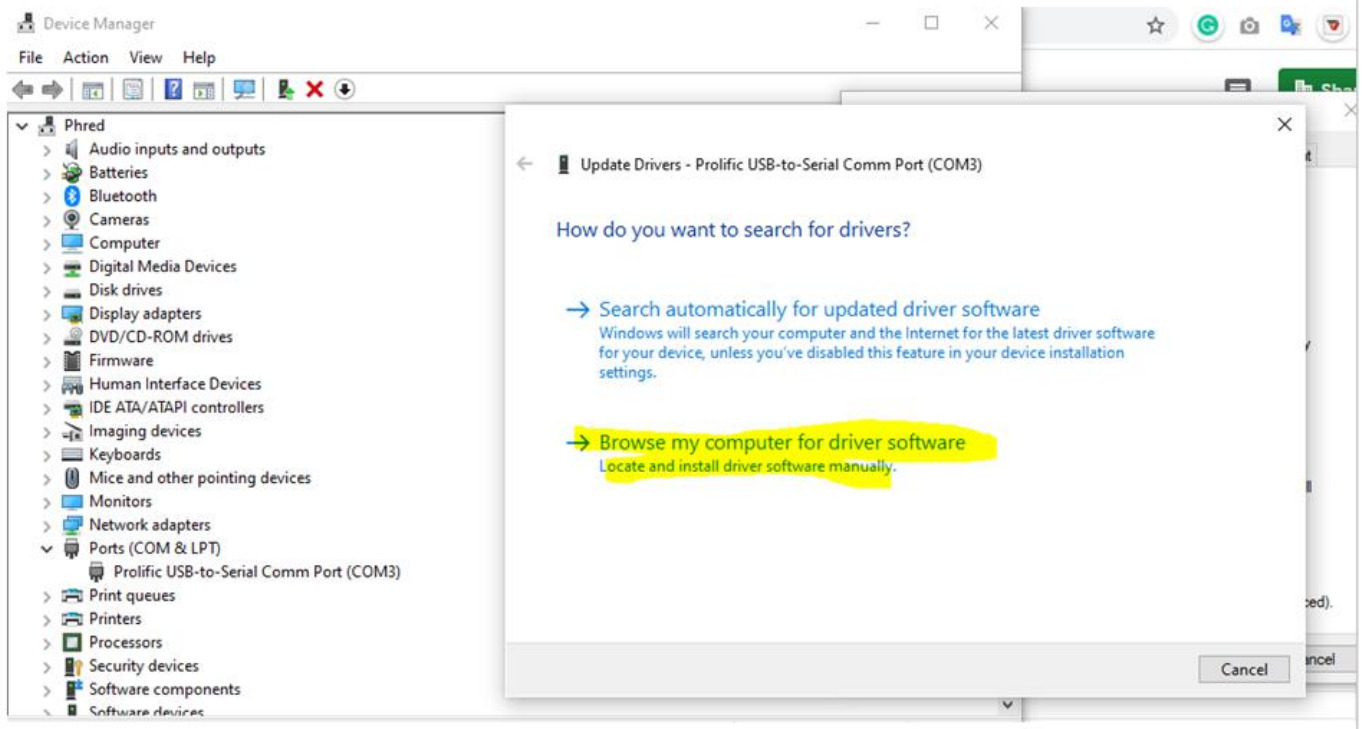
Open the General Tab

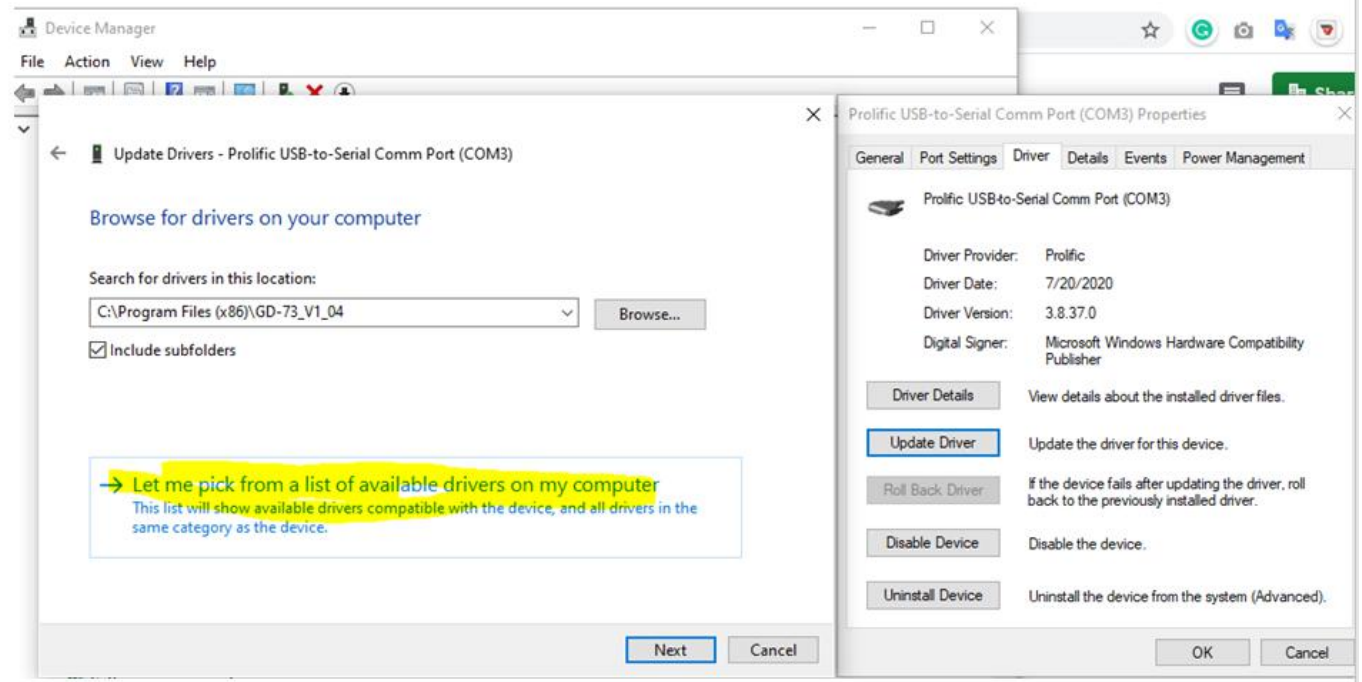Windows will inform you it is working correctly,

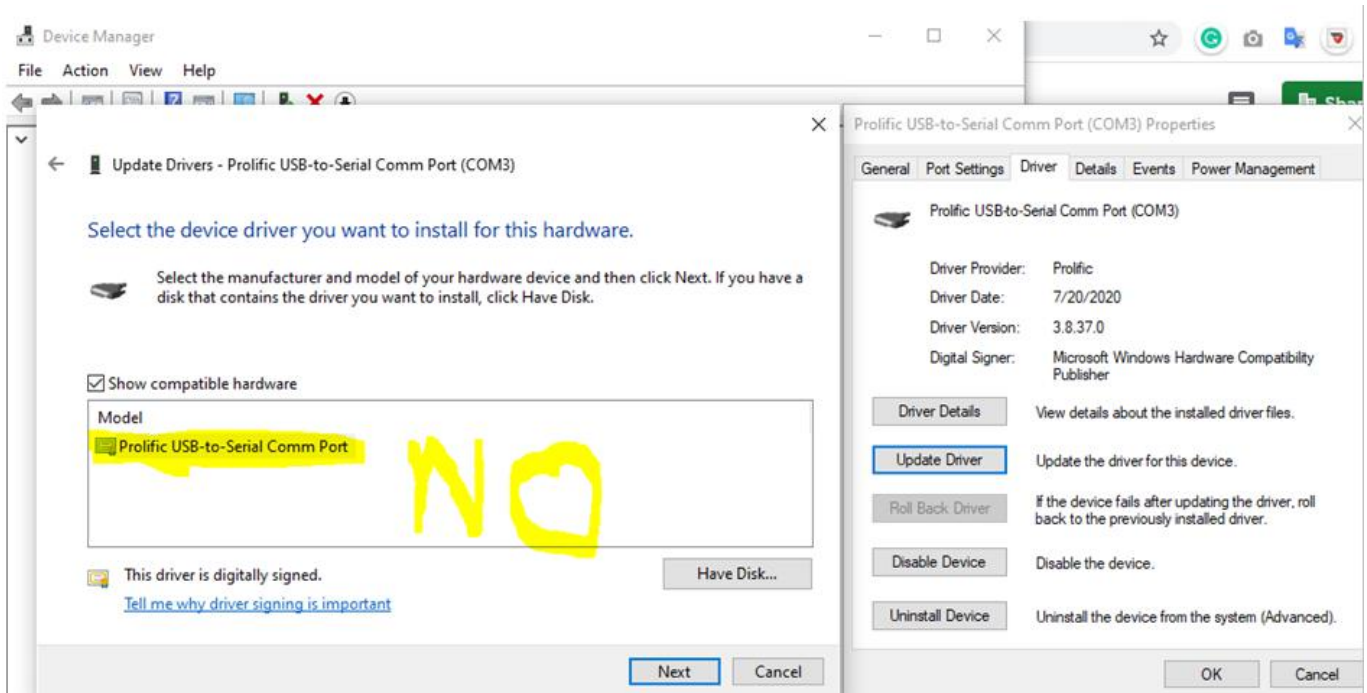Open the Driver Tab in Device Manager and select Update Driver

Select Browse my computer for driver software

Select Let me pick from a list of available drivers on my computer

If you see the following, or any other driver than **Version 3.2.0.0 sated 7/31/2007**, you will need to download and install the correct driver
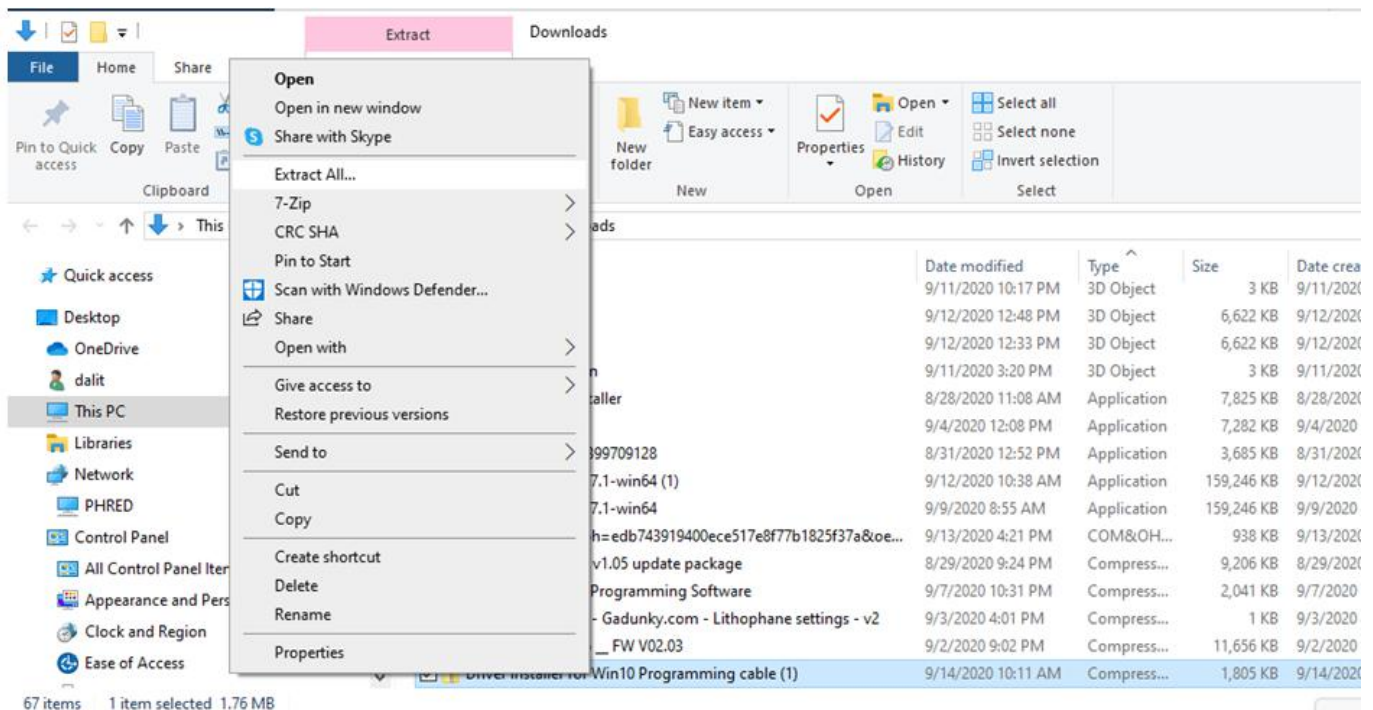

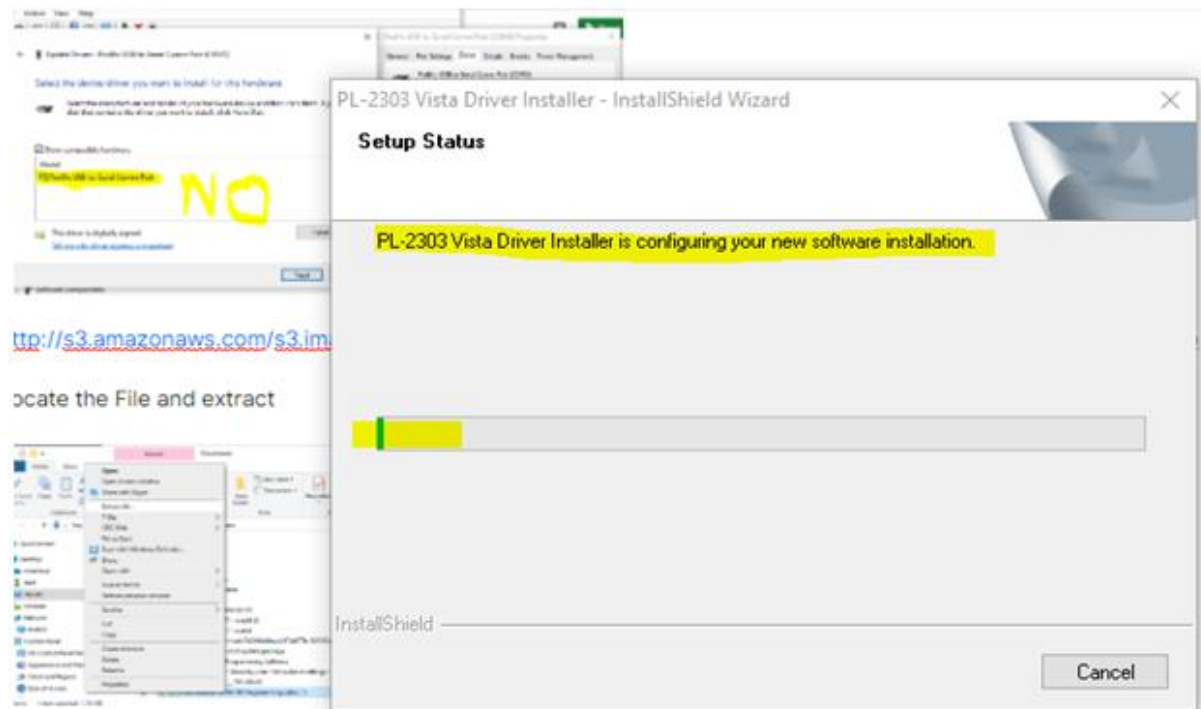http://s3.amazonaws.com/s3.image.ro/download/Driver%20installer%20for%20Win10%20Programming%20cable.zip
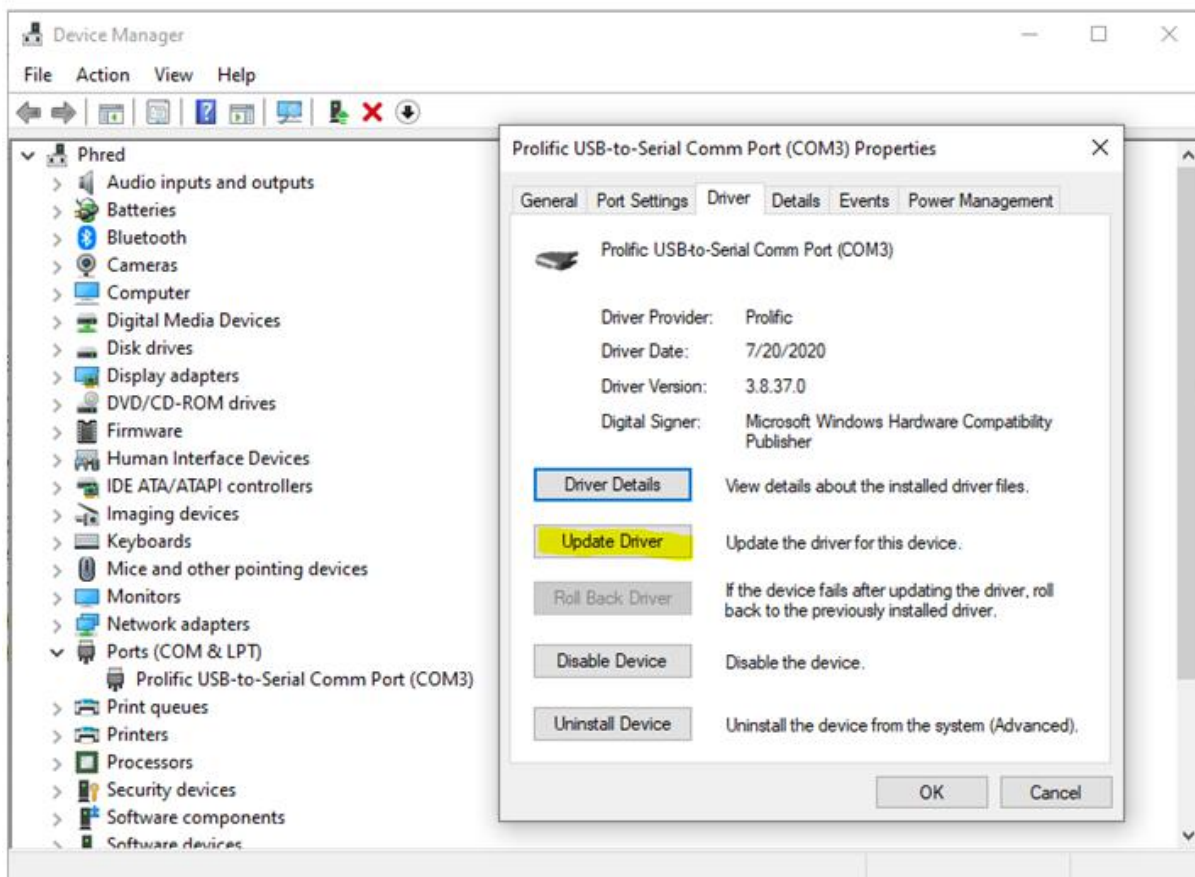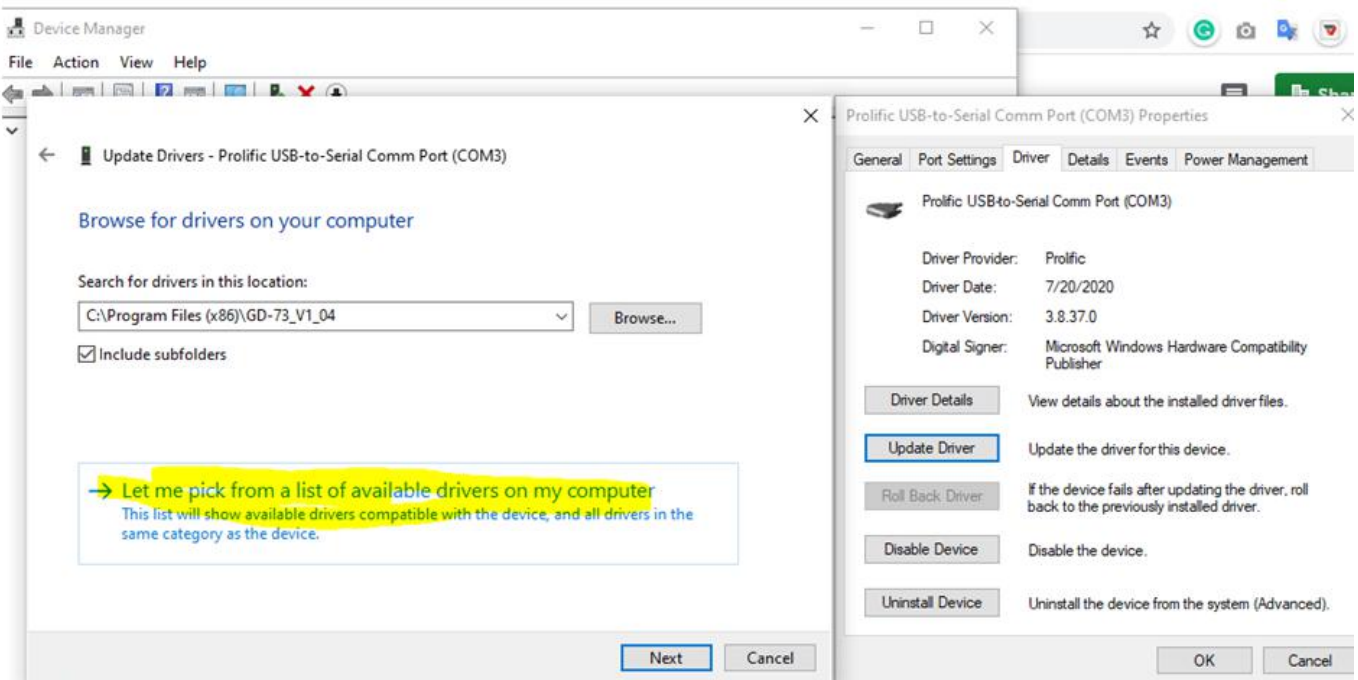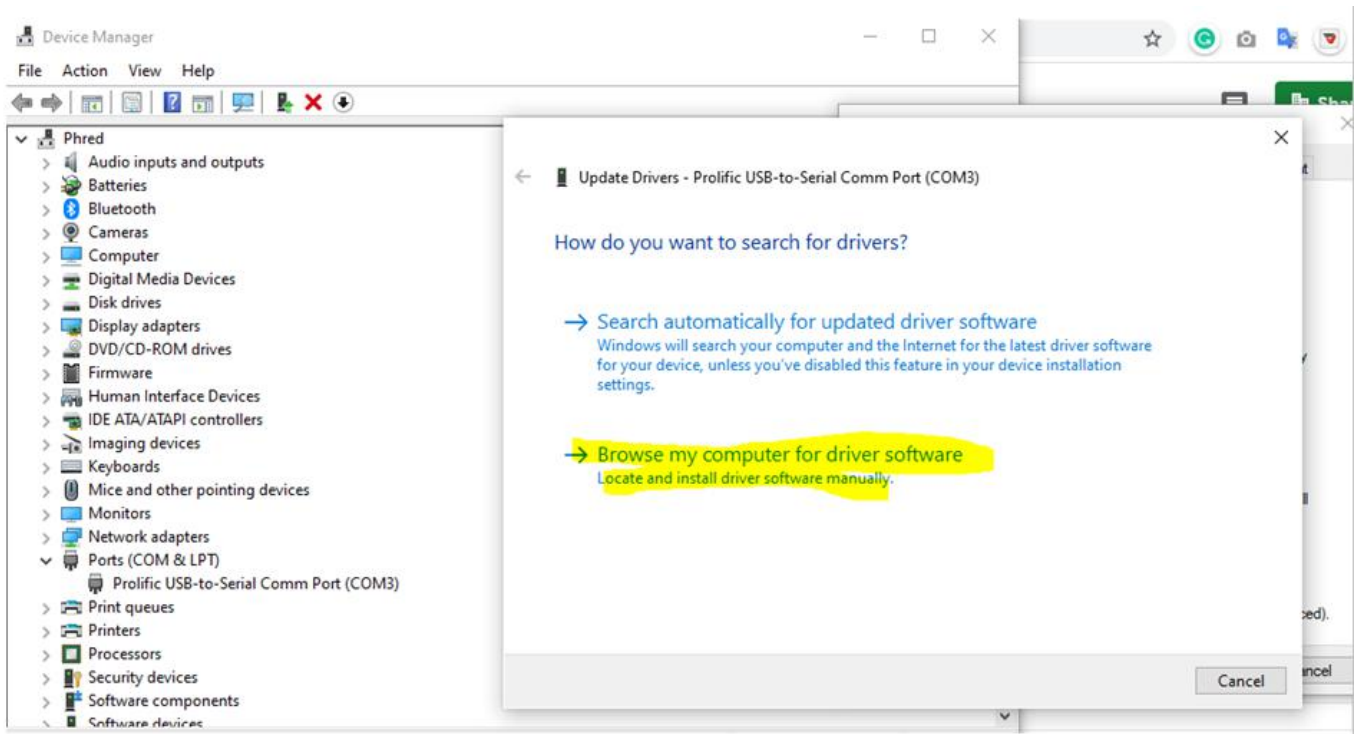
Locate the File

and extract

Highlight the installation app, **Right-Click and Run as Administrator**
Accept Changes

When Installed, Go Back to Device Manager, open the properties and select the Driver Tab, then select update Driver
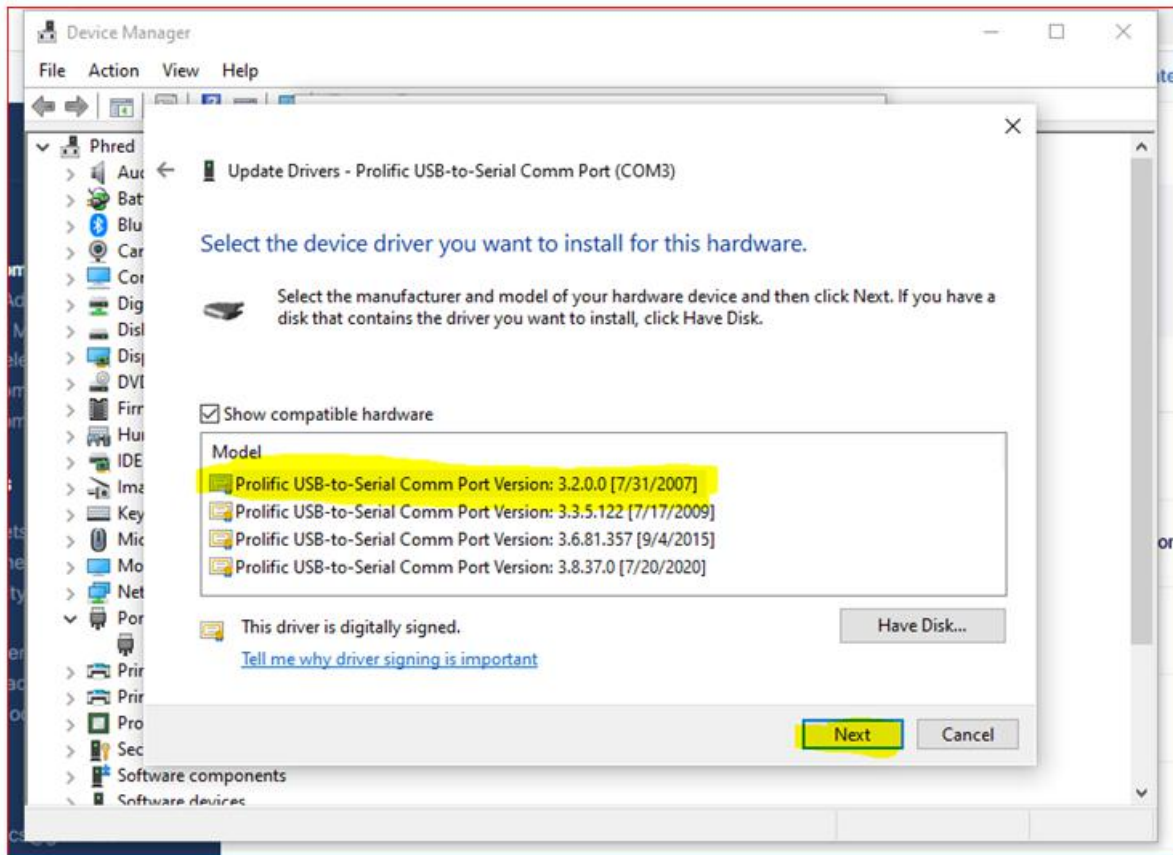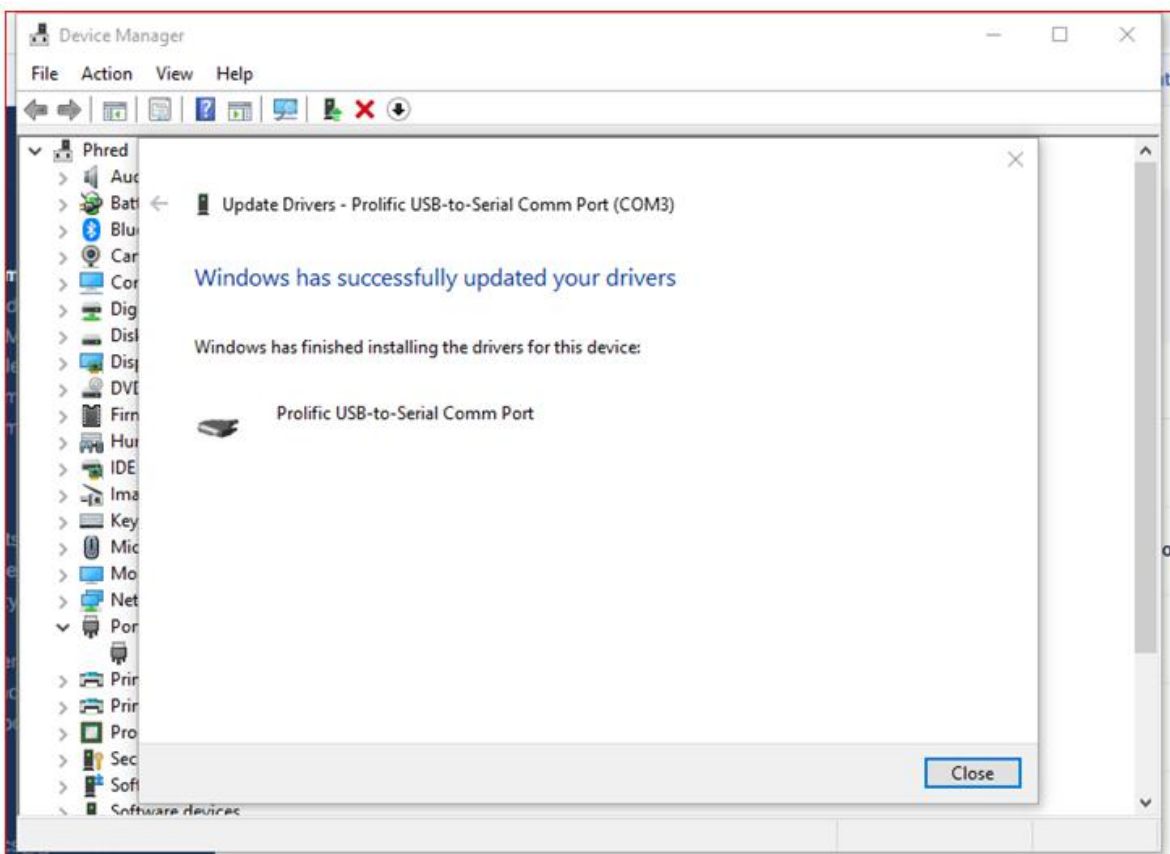
Complete the process again

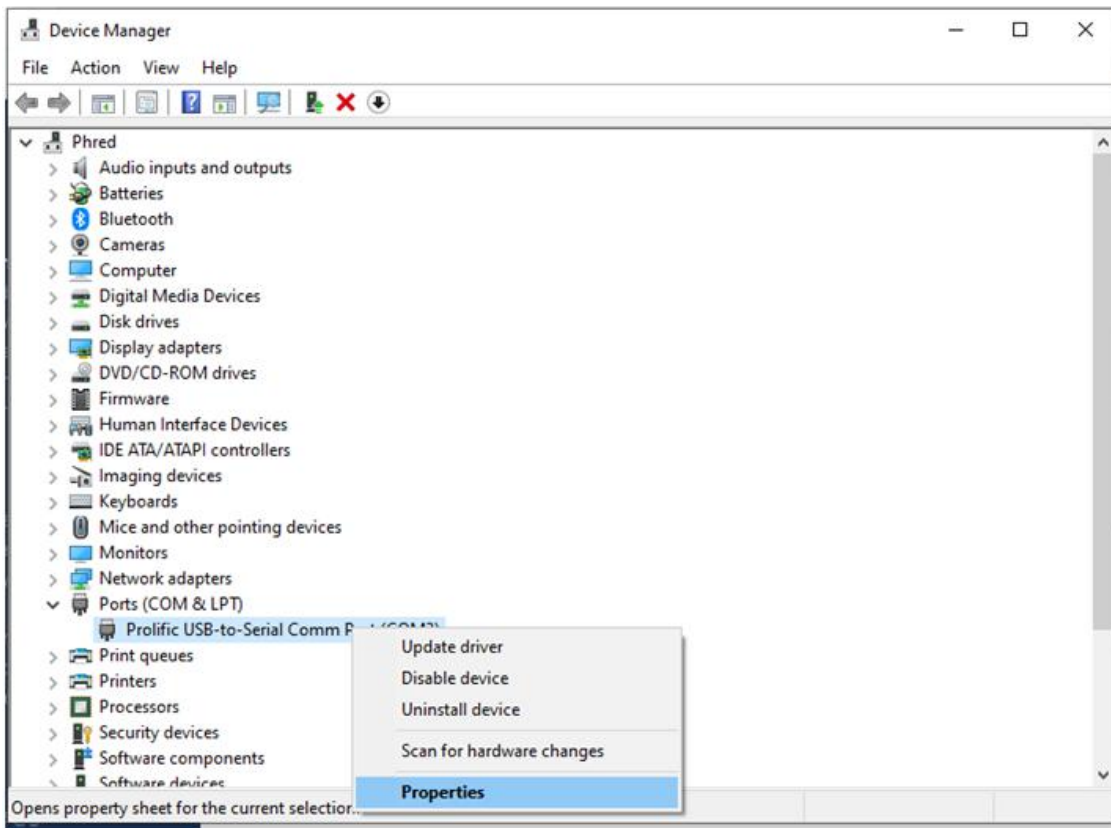Highlight Prolific USB-to-Serial Comm Port Version: 3.2.0.0 [7/31/2007]
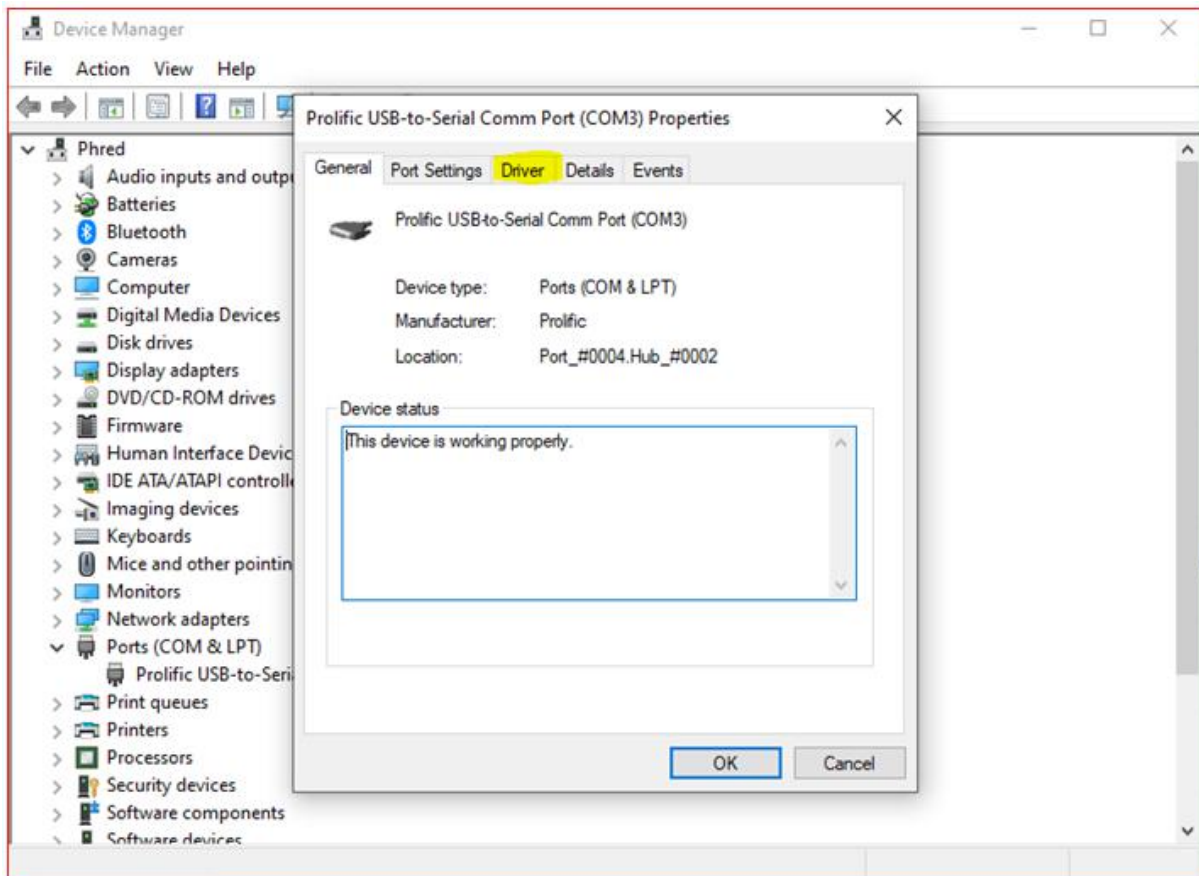Click Next

The selected driver is loaded

Go back to Device Manager, Right-Click on the Prolific USB-to-Serial Comm Port (COMx)
[x is the number you see assigned to the Comm Port on your computer.]
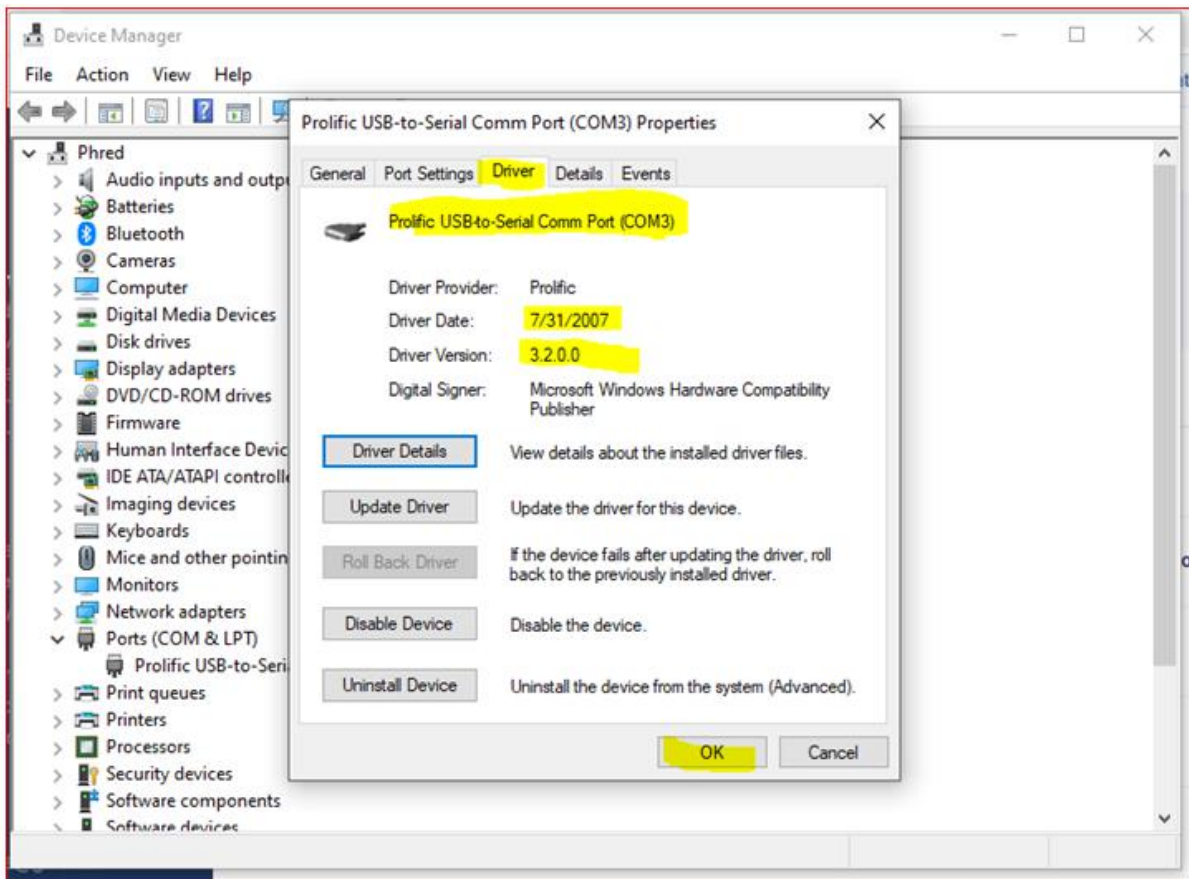Select Properties

Select Driver

Correct Version is Verified

Click OK
Load Software and Read the Radio

If FTDI Drivers used with the Xiegu USB Data cable is no longer being recognized by Windows, down below is the manufacturer's site, info, and download link for the setup program to install a working driver.

● Manufacturer's web site info:
https://www.ftdichip.com/Drivers/D2XX.htm

Currently Supported D2XX Drivers:

Operating System	Release Date	Processor Architecture					Comments
		x86 (32-bit)	x64 (64-bit)	ARM	MIPS	SH4	
Windows*	2017-08-30	2.12.28	2.12.28	-	-	-	WHQL Certified. Includes VCP and D2XX. Available as a setup executable Please read the Release Notes and Installation Guides.

● Direct download link:
https://www.ftdichip.com/Drivers/CDM/CDM21228_Setup.zip